

Mass Illegal Espionage By Prisoner Exploitation

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The private sector company / corporation SecurUs Technologies allegedly provides "SERVICES" to and for the Prisoners in the Public Sector Government and Private Sector Company Prisons. Funny how labels are used tools for obscuring truth. The "Services" are actually for the Prison and NOT the Prisoners. The term Prisoner obscures fact that the people forcefully held in prisons ARE normal everyday people and NOT the monsters the word creates hence why all terms such as Inmate, Ward OR Prisoner are actually terms of endearment of forced abuses, torments, tortures, slavery and all to often death and criminal activity forced upon people given these titles. So they will be humanized and dignified in this by being called Incarcerated People OR Persons; OR Imprisoned People OR Persons.

It is required by RIGHTS and LAW that all Prisons (Detention Centers AND Jails) must provide the necessary services for the Incarcerated Persons to have contact with their loved ones AND to be able to keep up with current events and News of the free world (People NOT Imprisoned). This is for the Safety and Security of the Incarcerated Persons and so they may maintain essential ~~connection~~ connection with society. Free World is an Oxymoron term because the people called this are imprisoned by Government Rule force fully and are all BUT Free--

These "SERVICES" are NOT there for the Incarcerated People at all. They exist only for two reasons. First: to fulfill the communications requirements. Second: to exploit this basic need of people and legal

requirement to make money because they have a monopoly. The truth is, all "SERVICES" no matter whom provides them ARE exploitative of the Incarcerated People and their Family and Friends. This is due to a Monopoly and it is created by Contract. One Company agrees to the terms and provides services. There's ZERO competition on an open market once they have the contract. With this Monopoly, the company can charge exorbitant fees for their services OR follow orders and provide minimal or no services. It's a severely corrupt system and a corrupt practice. It not only creates a Monopoly but also a Conflict of Interest. This creates a situation of crappy or bad services and a corrupt practice to pocket and keep allotted funds by not using them for their ~~else~~ intended purpose and NOT returning them or falsifying document to appear to have used them for their intended purposes. It also allows for the extortion and exploitation of the free world people AND the imprisoned people.

WellPath (formerly Connect Care Solutions) has the contract and monopoly of all medical / mental Health Services... and that is nearly non-existent at best. Just look up all the Court Case filed against them and the most common complaint. This corrupt practice IS the leading cause of all medical / mental associated deaths... all were preventable. Same is true of the nutritional deficiencies.

SecurUs Technologies is one of many of existing companies like KeLee, Wokenhut, Bob Barker, etc... designed to capitalize on monopolies and the

exploitation of free world people and tax payers to make millions of dollars along with the prison organization. Persons are so industrialized that they exist under Private and/or Public corporate Unions. Arkansas is under ACA. This all is a violation of most if not all U.S. and State Anti-Corruption Laws.

Securus Technologies is the Monopoly service and company that provides communications services in the Arkansas Department (Division) of Correction (ADC) and has a corrupt scheme and contract with ADC. Together by exploitation of imprisoned persons and their free world friends and family, ADC and Securus makes millions if not billions. The Securus Technologies over priced communications exploits its Monopoly and the desperation of people to remain in contact with the people they love. This IS a sick exploitation of the vulnerable and desperate. It's a basic human need to maintain social contact with those you love. With the price gouging and illegal profiteering it is all illegal. Please do research all the laws on this. The State Prison is NOT supposed to profit off of 3rd party services to provide incarcerated persons their basic rights to communications and contact with their loved ones. The state is supposed to provide those services and yet they do not. The thousands that are indigent spend years in prison having lost all contact and all connection with their family and friends. This is also an illegal violation of basic human rights and needs.

One simply needs to research and look at all the Private Sector Companies / Corporations and all the Public Sector Organizations / Corporations that exist and profit off the people incarcerated as well as their friends/family AND the entire tax paying public of people NOT currently or Formerly Incarcerated. You'll see in statistics how the people are being increasingly incarcerated for ANY REASON en-mass while the statistics for YEARS has shown a continual decrease in all crimes. Statistics also show the LIES of Government and Politics as one can purchase a World Almanac or CIA Book of Facts and see actual trends and statistics are opposite of what Government and politics say. You'll see Government AND Corporations are working together in support of Mass Incarceration to make LOTS OF MONEY not at all to reduce crime as they so often create false criminals of normal everyday people to fulfill their hunger. So many cases of false conviction, corrupt courts and cases proves this fact. It's a predatory and very criminalized syndicate of a corrupt criminal injustice system designed to exploit and enslave as well as habitat humans for profit.

In Arkansas, Securus Technologies is the Monopoly provider of digital communications for the incarcerated people and their loved ones. Securus also handles the Money transfers or donations from free world folks to the "Inmate Accounts" known as "BOOKS" on the inside and also supplies the wall mounted kiosks, telephones AND tablets used by the Incarcerated People. As the ONLY provider and being under contract the fees

paid to SecurUs by ADC is low balled and set in stone up front. (That is IF ANY). In return they have a state sanctioned illegal monopoly and are allowed to illegally price gouge and exploit the Incarcerated People to pilfer and profit off the vulnerability of their forced imprisonment. The fact is, they are actually illegally scamming the people of the public and society especially those of whom donate funds to imprisoned people. SecurUs charges grossly over priced rates, connection fees and fees to put money on a persons Books and/or phone account. Then a portion of the profit is paid to ADC for this privilege. Not a bad scam in a forced market and illegal profiteering.

Arkansas IS a slavery state and it is STILL ON THEIR BOOKS AND RECORDS that people sentenced to Prison ARE sentenced to "HARD LABOR". Yes. ADC lies on their web site and printed hand books that all "Inmate" jobs are optional. In truth, classification ASSIGNS jobs and programs to their wards and to anyone whom refuses comes solitary confinement and the loss of commissary and communications as well as visits with family or friends. ADC Disciplinary records proves this torturous and abusive system of hidden slavery. One only needs to research Court Cases against ADC for this very activity. ADC's Prisoners are viewed as State Property and assets owned by Arkansas and warehoused in Prison Units and this makes sense given the millions to billions Arkansas makes off these assets as profit. ADC does NOT compensate (pay) their prisoners for any work they do and all corrective programs are actually assigned jobs. This means NO Incarcerated Person in

Arkansas has an "Income". The predatory courts do not care and lie saying any that get donations DO get money and illegally take donated money off of peoples accounts for court has it on INMATE files on case against the prison or state for any wrong doing. When prisoners got COVID-19 Stimulus checks Arkansas enacted an illegal emergency ACT to steal that money from Inmates for the benefit of the courts and State. That is Federal Money to the person stolen by the State. Same with donations from free world people of which legally cannot be taxed nor taken as a prisoner legally cannot be bound by any contract or signed document because it is considered to be given under Threat, Duress and Coersion. The State uses this to prevent court cases against them or the prison and illegal profiteering by exploitation of the vulnerable by force.

SecureUs charges a fee (record kept in all donation transactions) to put money on an incarcerated persons books. SecureUs charges a fee (record kept in all donation transactions) to put money on an incarcerated persons phone account (owned by SecureUs). So the extortionate exploitation starts at the donation. Followed is the milking by exorbitant fees. For a single 30 minute phone call it is \$6.00 and pre pandemic was \$8.00 which is less than the \$10.00 it was between 2017 and 2018 when I was first locked up. A single 30 minute video visit (video call) is \$5.00 plus taxes/ fees paid by the free world person to even schedule the visit. Text messages/ photo via the messages services falsely called e-mail costs 60 cents per message with a 2000 character limit paid by

the free world person to initiate contact by this method. If they wish the recipient to be able to respond they must spend an additional 60 cents to purchase and attach a digital stamp so they can get a reply. If the sender also wishes the person in prison to get a printed copy at the prison mail delivery known as mail call yet another 60 cents must be paid so the prison will print a copy to send to the incarcerated person. Funny how the incarcerated people must initiate phone calls as their people cannot just call them yet for digital messages and video visits its the outside people that must pay for and initiate contact NOT the incarcerated. For e-messages the incarcerated people still cannot even buy stamps... they cannot start a conversation or send a quick message. The only communications method NOT YET exploited by SecurUs is Snail Mail via the United States Postal Service (USPS) and that is likely a matter of time. Arkansas Jails already have a 3rd party receive and process Prisoner mail then scan it and upload it on the kiosks for inmates to view then destroy the original. They then only process outgoing mail and this is something many states do. It is only a matter of time here that SecurUs will host this service too.

SecurUs provides the kiosks, telephones and tablets ADC prisoners use. All phone calls go out via Voice Over Internet Protocols (VoIP). There are only two phones per barracks of 50 plus incarcerated persons. Thankfully the tablets allow phone calls to be made over them via WiFi. Only issue is-- here at Varner Unit there's only one Access Point (AP) per barracks and the connection is crap. The tablets were once a special issue... (more on the tablets later.) The kiosks are ok

but is obvious older crap technology and the touch screens act more like the ones of 2005 not 2020's... They appear to be operating on either Cent OS Linux or possibly Secure Linux or another Ubuntu/Debian Linux variant. Most of all the Apps appear to be browser based except the e-Omis "Inmate Portal". The incarcerated people can use the two kiosks in each barracks to do video visitation (the only place for video visits) as well as access to the Electronic Offender Management Information System (e-Omis)... (uses a database back end that appears to be an SQL based system with front end interface linked to separated back end databases and by responses appears to be MySQL or an older MSSQL...) On this the incarcerated persons may view their funds on their books, place orders for commissary and send requests to medical/mental health as well as view their approved visitors list. These are the ONLY useful things on the kiosk aside from the now New capability of E-mail (actually only e-messaging services...). Again, the issue is there's only two.

Now the really crazy thing with the kiosks is that ADC could easily integrate ALL internal communications for "Inmate Requests" and "Grievances" to this means of digital communications as well as disciplinary appeals but NO. ADC refuses to do this and keeps to paper requests, grievances and appeals and wastes unnecessary paper and ink (MONEY) and allows this use only for medical. The reason? Paper documents can be conveniently thrown away, misplaced and denied of ever being sent or received. The digital system doesn't allow this. Worse yet is all of this could be integrated into the

tablets including video visit but ADC refuses this too. ADC refuses to allow their prisoners to send out messages in the e-mail system just in case the person doesn't want to hear from them. Most of the reply stamps included in e-mails cannot be used for this reason so the person WANTING to hear from their loved one cannot. What is also stupid is the free world person must create a secure account and give up all their personal info and prove Identity then intentionally ADD the Incarcerated person to their list just to send messages to ONLY that person and on the Incarcerated person's end they can only message people in their contacts but ADC refuses to allow even that.

The tablets at first had to be leased by an outside friend or family member and cost nearly \$17.00 a month. It promised music and movies as well as e-messaging and all kinds of fluff. None of this actually happened as it was supposed to. It was also abused heavily by ADC... the service was crap, families paid and the person wouldn't have the tablet, would lose it due to bogus disciplinary and all kinds of crap. Finally they scrapped that model and now all tablets are issued to the Units that issues at tablets to all Class 2 and Class 1 Incarcerated Persons. It costs \$5.00 per month to be able to buy apps (Games) and to be able to buy music or rent movies or television show episodes. All over priced at \$2.71 per song some around 2.11 and some at \$1.71 most are \$2.50... We still don't have e-mail and cannot do ~~video~~ video visits with them. We cannot play games internally with each other on the same network. Nothing

really buy music, Games and heavily filtered podcasts. It's really crazy to think with today's technology they do THIS! To buy 550 songs and 25 games was over \$1,200--- and I cannot e-mail my friends or family every at their surprised rates. The e-messaging has a limit of 2000 characters (Same as a tweet on Twitter Before Musk) which is ridiculous.

I've NOT seen my Mom or Sister in nearly SEVEN YEARS and it is NOT due to failure of trying. Securus's hands are tied on the video visits because of ADC just like the e-messaging. I had hopes though with the e-messaging and so I sent the info out to my Mom and my friend Matt... My Mom has a Securus account that is used to put money on my books (despite the extorterate fees to do so)... Then I get a letter from my friend Matt Harker about Securus Technologies and their software... it is NOT GOOD.

Definitions:

- Malware - ANY computer code (Software) that is used for malicious reasons outside or beyond the user's knowledge... (Also called a Computer Virus).
- Spyware - malware used to monitor all activities and location of the user by means of data collection, images, video, screen shots (captures), audio and text as well as call contacts info, messages and calls available upon said device.

- Data Miner - malware used to illegally collect all data possible from a device including all app data, contacts info, financial info, social media info, GPS, messages, call data, documents...
(This also collects your opinions, ideals, associations, beliefs, family, friends, travel habits, shopping habits all details about you and anyone else you have...)
- Packager - Malware designed to package up data and software into easy to send and merge packets to send to another system with all dependent files necessary to use or view said data.

Matt Harker is a retired police officer of whom put in 28 years on the force and retired because of how corrupt the system is becoming. This man is a devout Christian that never misses church. He volunteers his services and is a many year veteran volunteer fire fighter and emergency management / storm spotter (chaser). Matt is also a well trained electronics engineer / technician and currently works as a systems tech and security tech in Informations Technologies (computers). I've known this man for 23 years and have responded along side him in emergency situations, baby searches, missing persons, storm chasing and computer issues. To say I know his character is an understatement as Matt is the epitomy of a "Good" person, upstanding ~~citizen~~ citizen and law abiding citizen. As an officer of law enforcement he would carry a fuel can, common automotive tools, an air compressor and tools to help people rather than write citations over bull crap. He would rather help a person even if it was to give the very shirt off his back.

This man is a Law Enforcement Officer of 28 years is well versed in law and as a technician in technology as well. As an I.T. security person and from what he's learned from me and on his own over the years, I can vouch for his knowledge. Before incarceration I worked in I.T. Security as a Level 3 System Security Analyst AND as a Security Incident Management Systems engineer and Software Engineer. I'm also a Network Analyst / Tech and went to school for Network Engineering and am also a Systems Engineer / Analyst as well as a Systems Administrator. I'm a member of Alpha Sigma Lambda National Honor Society and Fraternity of the Delta Epsilon Omega chapter due to a 3.95 GPA... And I have 27 years experience as a field tech / systems engineer. All verifiable so I can vouch for his information skills in computers too. I am a certified Hacker / Phreaker.

Matt informs me that the Securus software is trying to access all things and aspects of his device of which was not allowed. His security software went nuts. It is trying to collect and package data thus is both spyware and a data miner / packages. This is malware and is illegal espionage activity. This is illegal and Matt informs me he cannot install or use Securus Technologies Software because HE is legally obligated to protect the data and information of his clients by all means available to him which is a legal requirement of all businesses that use computers to do business.

Heuristic Intrusion Prevention Systems (HIPS) and Sandbox systems like Cuckoo, WildFire, Fireeye, etc... can test and monitor software to watch its activities and

determine if it is "Normal" software or "Malware". It can even label it as "Suspicious" for deeper laboratory testing. They do this by spinning up an ~~an~~ emulated OR Virtual system then run the program and watch what it does and if it attempts privilege escalation and/or to change major system areas or to collect and package then send data. These systems excel at doing this real time then kick off a warning and block that software. One can also test a file by going to VIRUSTOTAL.COM and upload a file to test against the top 50 anti-malware engines. If no positives, try again in 3 days as they'll lab test all suspicious files and it may flag... if not it is good to go.

Illegal espionage is a huge problem as people's personal info is being bought and sold on the black market by advertisers and governments and is used with A.I. to profile people. This is legalizing criminal activity and more data is providing. This data is being used to harass, assault and imprison people. People's most vulnerable and intimate moments are being captured and sold. Amazon's ALEXA, Google, Apple, Microsoft with Cortana and XBOX Kinect..., plus so many others... Face book... etc... They sale your info. Illegally and outside of your knowledge. All for profit. This is activity the U.S. Government AND all Corporations would press charges for and imprison people for yet they do it all the time. Worse are companies like Securus exploiting and extorting imprisoned people and their families the illegally spying on them and selling all of this in a Government sanctioned Syndicate. That is what is disgusting... and hypocritical! All to the illegal profit of millions to billions and Government kickbacks

Act... HUSH Money.